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$$12. \lim_{x \rightarrow -3} \frac{x^2 + 3x}{x^2 - x - 12} \stackrel{\frac{0}{0}}{=} \lim_{x \rightarrow -3} \frac{(x+3)(x)}{(x+3)(x-4)} = \lim_{x \rightarrow -3} \frac{x}{x-4} = \frac{-3}{-7} = \frac{3}{7}$$

$$\begin{aligned} 18. \lim_{h \rightarrow 0} \frac{(2+h)^3 - 8}{h} &\stackrel{\frac{0}{0}}{=} \lim_{h \rightarrow 0} \frac{(8 + 3(4)h + 3(2)h^2 + h^3) - 8}{h} \\ &= \lim_{h \rightarrow 0} \frac{12h + 6h^2 + h^3}{h} = \lim_{h \rightarrow 0} \frac{h(12 + 6h + h^2)}{h} \\ &= \lim_{h \rightarrow 0} (12 + 6h + h^2) = 12 \end{aligned}$$